

Financial Assistance and Relief Request Form



CUSTOMER'S PARTICULARS

Full Name (as per NRIC/PP):

Contact No.:

NRIC/Passport No:

Email address:

RELIEF REQUEST(S)

Product/Facility (✓ to select)

Account 1:

Account 2:

☐

Housing Loan

☐

ASB

☐

Personal Financing

☐

Auto Finance

☐

Credit Cards

☐

Other products
(Please specify the products.)

* Request will only take effect upon approval

I acknowledged the above details are correct and in order.

(Customer's Signature)

Name:

IC No:

Date:

Verified by:

Name:

Branch Name:

Region:

Date:

For Bank's use only:

The request submitted is still subject to Bank's approval. Supporting documents accepted by the Bank to review the request as per below:-

- ☐ Letter from a doctor/hospital to confirm he/she has contracted or under treatment for COVID-19, or
- ☐ Documents to show that he/she has been granted with moratorium by RHB SME or other Banks, or
- ☐ Documents to show that the monthly income has been affected i.e. employment letter, salary slip to shows there's reduction in income, salary crediting bank's statement, payment invoice etc.

Please note that the financial assistance and relief is not eligible if:-

- 1) The account is currently under restructure program/plan i.e. AKPK, or
- 2) The mortgage account which is still on progressive release / loan is not fully drawdown.

Please forward completed document to customer.advocacy@rhbgroupp.com