

## MATTA AWARDS NIGHT 2019 NOMINATION FORM BEST TRAVEL AGENCY (CRUISE)

| NOMINATED BY / SELF NOMINATION | SECTION A |
|--------------------------------|-----------|
| FULL NAME                      |           |
| GROUP / ORGANIZATION/ BUSINESS |           |
| (IF APPLICABLE)                |           |
| MATTA MEMBERSHIP NO.           |           |
| (IF APPLICABLE)                |           |
| KPL/KPK NO:                    |           |
| (IF APPLICABLE)                |           |
| ADDRESS                        |           |
|                                |           |
|                                |           |
|                                |           |
| TELEPHONE                      |           |
| EMAIL                          |           |
| NOMINEE DETAILS                | SECTION B |
| FULL NAME                      |           |
| GROUP / ORGANIZATION/ BUSINESS |           |
| (IF APPLICABLE)                |           |
| MATTA MEMBERSHIP NO.           |           |
| KPL/KPK NO:                    |           |
| ADDRESS                        |           |
|                                |           |
|                                |           |
|                                |           |
| TELEPHONE                      |           |
| EMAIL                          |           |
| AWARD CRITERIA                 |           |

## **AWARD CRITERIA**

Judging is based on:

- Value and number of tourists (12 24 months duration)
- Sales network
- Reliability of services offered
- Tourist-friendly in terms of reservation, confirmations and other services
- Most professional sales and marketing team in terms of servicing and innovative ideas

| QUESTION  | SECTION C  |  |
|---|--|--|
| Organisational Statement  | A short statement about your organisation  |  |
| (150 words)   | A short statement about your organisation  |  |
| Why you should win this award   | Briefly tell us why you should win this award  |  |
| (150 words)   | briefly tell as willy you should will this award   |  |
| Awards Statements   |  |  |
| I   | ine how the organisation has demonstrated the criteria for this award, for each  |  |
| of the below areas:   |  |  |
| Leadership Describe your financial strategy and how you drive value over volume (500 words) – 35 points   | Describe how you are experiencing sustainable economic growth through ongoing profitability, innovation, quality improvement and investment, including:  • Your focus on long-term financial performance • How you invest capital to grow, and/or improve quality and productivity • How you innovate and have effective strategies to mitigate challenges   |  |
| (Joseph John John Joseph John Joseph | <ul> <li>facing your business</li> <li>A clear link between your financial performance and business plan<br/>goals</li> </ul>  |  |
|   | Areas to cover may include:  |  |
| Operational Excellence  | Demonstrate excellence in financial reporting to stakeholders on   |  |
| (350 words) – 25 points   | business plan deliverables   |  |
|   | How well you manage your financial risks and opportunities   |  |
| Impact and outcomes Why results were achieved? (500 words) – 40 points  | <ul> <li>Areas to cover may include:</li> <li>What are the impacts of the organisation marketing/economic strategy?</li> <li>Growth in value</li> <li>Growth in tourist's volume</li> <li>Capital investment driving growth and/or quality and productivity improvements</li> <li>Business innovations and strategies have mitigated challenges</li> <li>Quantifiable superior results achieved over a sustainable period</li> <li>Returns on investment exceeds original business plan goals</li> <li>How is this marketing and economic strategy futureproofing the</li> </ul> |  |

## **DECLARATION**

| l,   | hereby declare that I have complete authority |
|--|---|
| to act on behalf of the  | with regards to this nomination and           |
| their participation in the MATTA Awards Night 2019.  |   |
| On behalf of   | , I agree to be bound by the terms            |
| and conditions of nomination for the Best Travel Ager  | ncy (Cruise) at the MATTA Awards Night 2019.  |
| I declare that all information provided in this nomin aware that should any of the information provided be will be disqualified. | • •   |
| (Authorised Signatory)   | (Official Stamp)                              |
| Date:  |   |

Nomination forms should be completed and submitted with all supporting documents to <a href="mailto:awards@matta.org.my">awards@matta.org.my</a>

by 31 May 2019, 5.00pm