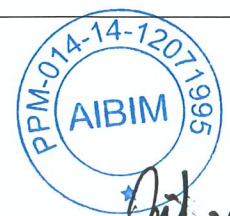


**AIBIM MEMBER BANKS FINANCIAL ASSISTANCE DUE TO CORONAVIRUS OUTBREAK
(20 MARCH 2020)**

No	Financial Institutions	News Released Date	Bank's Response
1	Association of Islamic Banking and Financial Institutions Malaysia (AIBIM)	6 February 2020	AIBIM represents its 26 Member Banks <u>encourage customer to connect with their respective banks to seek advice</u> regarding to banking issues that have arisen as a result of the outbreak. Contact number 03-20268002/8003
2	Affin Islamic Bank Berhad	19 February 2020	The bank offers <u>temporary relief</u> on financial commitments to customers affected by the Covid-19 outbreak. Applicable to <u>all financing facilities for individuals as well as business customers.</u> Contact number 03-82302222
3	Agrobank	19 March 2020	The bank offers <u>the relief measures which include restructuring and rescheduling of financing, as well as moratorium on financing payments for up to six months</u> for the customer who are affected by the Covid-19. Contact number 1-300-88-2476
4	Alliance Islamic Bank Berhad	13 February 2020	The bank <u>extends assistance to the affected customers</u> by deferment of financing servicing, and <u>financing restructuring and rescheduling for up to six months</u> , as well as <u>waiver of late charges for financing.</u> Contact number 03-55169988
5	AmBank Islamic Berhad	10 February 2020	The bank <u>offers temporary deferment or restructuring of instalment payments</u> for its individual and SME customers to ease the burden of its customers affected by the outbreak. Contact number 03-21788888

No	Financial Institutions	News Released Date	Bank's Response
6	Bank Islam Malaysia Berhad	11 February 2020	<p>The bank offers up to <u>six (6) months temporary moratorium for the monthly instalment payments of financing</u> for affected individual or business customers.</p> <p>Contact Number 03-26900900</p>
7	Bank Muamalat Malaysia Berhad	10 February 2020	<p>The bank offers a <u>temporary moratorium up to six (6) months for monthly instalment payments</u> for affected customers and staff, and applicable to all financing facilities for individuals and businesses.</p> <p>Contact number 1-300-88-8787</p>
8	Bank Rakyat	10 February 2020	<p>The bank offers <u>up to six (6) months temporary moratorium</u> for monthly instalment payments of financing for affected individuals or business customers.</p> <p>The bank advised affected customers to contact the bank to address their <u>financial problems as a result of the coronavirus</u>.</p> <p>Contact number 1-300-80-5454</p>
9	Bank Pembangunan Malaysia Berhad	10 February 2020	<p>The bank will <u>provide assistance and support to those affected</u>, taking into consideration the specific circumstances its clients are facing.</p> <p>Contact number 03-26113888</p>
10	Bank Simpanan Nasional	9 February 2020	<p>The bank announced that their customers can apply for <u>temporary deferment to pay their financing</u> to ensure their business continuity.</p> <p>Contact number 1300-88-1900</p>

No	Financial Institutions	News Released Date	Bank's Response
11	CIMB Islamic Bank Berhad	18 March 2020	<p>The bank <u>financial relief includes a moratorium</u> on financing payments for <u>up to six months</u> for the impacted customer by the Covid-19 outbreak. This is in addition to the standard restructuring and rescheduling financing programmes <u>offered to all affected individual and business customers.</u></p> <p>Contact number 03-62047788</p>
12	Hong Leong Islamic Bank Berhad	11 February 2020	<p>The bank would assist the affected customers by considering the provision of <u>temporary relief from payments for up to six (6) months of their monthly financing payments.</u></p> <p>Contact number 03-76268899</p>
13	HSBC Amanah Malaysia Berhad	18 March 2020	<p>The Bank is extending a helping hand in the form of <u>liquidity relief to individuals and businesses</u> who are going through challenging time due to Covid-19. <u>The bank's affected customers may apply for payments moratoriums.</u></p> <p>Contact number 1300-88-2626</p>
14	Kuwait Finance House (M) Berhad	20 March 2020	<p>The bank offers <u>moratorium assistance</u> for customers who face financial difficulties linked to the Covid-19.</p> <p>Contact number 1300-88-8534</p>
15	Maybank Islamic Berhad	11 February 2020	<p>The bank offering <u>financial relief up to six (6) month</u> to the affected customer. This is including <u>restructuring and rescheduling of financing payments.</u></p> <p>The offering would be open to both its <u>business and SME customers as well as individuals</u> affected by the current situation and would be assessed on a case-to-case basis.</p> <p>Contact number 1300-88-6688</p>



No	Financial Institutions	News Released Date	Bank's Response
16	MBSB Bank	19 March 2020	<p>The bank <u>offers financial relief to its retail, corporate and Small Medium Business (SME) clients</u> affected by the COVID-19.</p> <p><u>For retail customers, the bank offers a six (6) month moratorium on instalment payments for financing</u> and they may also opt to restructure or reschedule their financing.</p> <p>Meanwhile <u>corporate and SME clients</u> may apply for <u>financing restructuring and rescheduling.</u></p> <p>Contact number 03-20963000</p>
17	Public Islamic Bank Berhad	19 March 2020	<p>The bank offers <u>moratorium of up to six months for the monthly instalment payments of financing for affected individual and business customers.</u></p> <p>The bank would also accommodate requests by the affected customers <u>to restructure or reschedule their financing</u> to assist in their cash-flow situation during this difficult time.</p> <p>Contact number 1800-22-5555</p>
18	OCBC Al Amin Bank Berhad	13 February 2020	<p>The bank <u>offers assistance to businesses and individual customers</u> who are financially affected by Corona Virus.</p> <p>Any business having an issue with paying their financing, working capital or cash flow should engage with the officer in charge on the matter.</p> <p>Contact number 03-83149310</p>
19	RHB Islamic Bank Berhad	11 February 2020	<p>The bank offers a <u>moratorium of up to six months for monthly instalment payments of financing</u> to the affected customers. The affected customers may also <u>request to restructure or reschedule their financing arrangements.</u> Each request will be reviewed on a case-by-case basis.</p> <p>Contact number 03-9206 8118</p>

No	Financial Institutions	News Released Date	Bank's Response
20	SME Bank	16 March 2020	<p>The bank offers temporary financial relief to the affected SME customers.</p> <p>The bank offers a special financing of up to RM1 million to small and medium enterprises (SMEs) affected by Covid-19 under the Special Relief Fund (SRF).</p> <p>Contact number 03-26037700</p>
21	Standard Chartered Saadiq Berhad	13 February 2020	<p>The bank offers profit-only payments up to six months moratorium to their affected retail and Small and Medium Enterprise (SME) clients.</p> <p>Contact number 1300-88-8888</p>
22	UOB Bank (M) Berhad	20 March 2020	<p>The bank announced a slew of relief measures for its customers for businesses and individual affected by Covid-19.</p> <p>For corporate clients including Islamic banking customers, a moratorium on their financing payments for up to one year, and the flexibility to request extension of trade bills maturing between March 18 and March 31, 2020 for clients with good track records. Clients can also choose to pay their trade payments at the original maturity date.</p> <p>For Individual customers, a moratorium of up to six months on their personal financing, mortgages and credit cards, and profit-only payments. The bank will also accommodate requests from customers to reschedule and restructure their mortgages, personal financing and credit card payments.</p> <p>Contact number 03-26128121</p>

Note:

- AIBIM and 20 Members have made public statement on the measures/support offered to their impacted customers.
- Customers are urged to contact with their respective banks to check on the available support in relation to Coronavirus outbreak.
- The list is based on the statement published by the individual banks as per the released date.

